



November 2008 Edition

# UMCET Informant



## UM RIS/PACS 10.5 Upgrade

CET is proud to announce the latest upgrade to our UM RIS/PACS System. GE Imagecast version 10.3.9 will be upgraded to version 10.5 on **December 7<sup>th</sup>, 2008**. The upgrade will mainly impact the RIS (Radiology Information System) portion of the system. New features include an enhanced graphical user interface with easier to navigate controls. Enhanced functionality in Document Management displays thumbnail views of documents and allows users to assign them to multiple accession numbers. Technologists will now have enhanced capabilities from within the Technologist Worklist. These are just some of the new features available in version 10.5.

Our PACS portion of the system will not be impacted and will remain on version 3.3.2.4.

UM RIS/PACS 10.5 new features Training is **mandatory**. The self-paced CBLs may be found by visiting the following web site: <http://cet/x129.xml>. CBLs must be completed **prior to December 5th, 2008**. Please follow the instructions very carefully.

If you have any questions regarding training or the required CBLs, please contact the **CET training department at 305-243-3665**.



On **December 5th, 2008**, you will be required to leave your PCs turned on so that our technical team may push required update files to your computer. These files are required and critical for the new upgrade. Reminder notifications will be sent at least a week prior.

On **November 17th and 18th**, CET will provide on-site hands on system demonstrations of the updated RIS/PACS 10.5 version at UMHC/SCCC, ABLEH and MRI locations. These sessions will simply allow our users to “play” on the new system. Information regarding the times and locations will be provided within the next few weeks. Attending these demonstrations does not fulfill the training requirement. RIS/PACS 10.5 new features CBLs must be completed prior to December 5, 2008. Further communication concerning the upgrade and reminders will be sent prior to the December 7th go-live.◆

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# Important FSC Information - New UMH FSCs

Currently an interface exists that brings the registration and insurance data from UMH's system, Meditech, to the GE-IDX system. This interface is real time and based on Admissions, Discharge and Transfers (ADT).

In order to easily identify our FSCs for our physicians practicing at UMH and treat the patient as contracted, the FSCs below were created. Although the FSCs are **contracted** for UMH, they are **not contracted** for UMMG, ABLEH and UMHC.

For the BAR group, invoice FSCs were created that “flip” the registration FSC to the correct contracted invoice FSC when any of these ‘new’ registration FSCs appear on a TES charge from UMH. In addition, FSC 996 was created to capture UMH insurance plans that are not mapped in the GE-IDX system and need to be treated as follows:

**FSC 996 UMH-Interface Unidentified FSC**- user needs to review the FSC follow up questions to obtain the insurance name, address and policy number. Verify the insurance and update the FSC screen with the correct FSC. Once this has been completed, FSC 996 can be deleted.

Follow the same process for **FSC 997 Interface Unidentified FSC (JMH)**. 

HEALTH PLANS	NEW FSC	NEW PLAN	INVOICE FSC
CITRUS HEALTHCARE HMO	9522	H952	7025
CITRUS HEALTHY KIDS	9523	W923	7023
CITRUS MEDICAID HMO	9524	W924	7024
CITRUS MEDICARE HMO	9525	M925	7027
CITRUS MEDICARE PPO	9526	P946	5066
CITRUS PPO	9527	P957	5077
DIMENSION PLUS PPO	9528	P958	5068
DIMENSION HEALTH PPO	9529	P959	5069
Dr. Colin Plotkin Consulting, Inc.- PPO	9530	P955	5070
HEALTHSUN HEALTH PLANS-HMO MCARE	9531	M931	7028
HEALTH SUN MCR PPO	9532	P947	7043
MEDICA HEALTHCARE -HMO MEDICARE	9533	M933	7029
MEDICA COMMERCIAL HMO	9534	H953	7030
QUIK CARE INS BROKERS PPO	9535	P962	5071
MEMORIAL HLTHCR SYS PPO	9536	P956	7045
MEMORIAL HLTHCR SYS EPO/HMO	9537	H957	7031
SUMMIT HEALTH MCR PPO	9538	P948	5072
SUMMIT HEALTH MCR HMO	9539	M939	7033
TENET HEALTHCARE PPO	9540	P963	5073
TOTAL HEALTH CHOICE MCD	9542	W925	7034
VITAS HEALTHCARE MCR	9543	M943	7035

## Reassigning Plan Profiles on GE-IDX Web 4.0

1. Click on **Patient Services**
2. Select patient, use **H#**. Press **Tab**
3. At the Action Code field, type **IV**. Press **Tab**
4. Click on **Profile Actions**
5. Click on **Reassign**
6. A message will display “**Profiles have been reassigned**”
7. Click on **OK**
8. Click on **OK**
9. At the Action Code, type **HB**. Press **Tab**.
10. Click on **OK**
11. If lag days have been met and no HBs are on the visit, visit should be queued for claim production. (PB, QI)

# Veteran's Administration

Effective immediately, the Veteran's Administration plan has been updated to require a claim address for the service facility.

The process will still require that you add the Alternate Insurance coverage as Veteran's Administration. However, at the plan simplification process (either through Scheduling and/or Insurance Verification) the plan follow-up questions will display the Insurance Company field empty.

At this point, enter "VET" at the Insurance Company field. A dictionary lookup will display the different VA service facilities and the appropriate one must be chosen.

- VETERANS ADMIN-BAY PINES
- VETERANS ADMIN-FORT MYERS
- VETERANS ADMIN-GAINESVILLE
- VETERANS ADMIN-MIAMI
- VETERANS ADMIN-NORTH CAROLINA
- VETERANS ADMIN-ORLANDO
- VETERANS ADMIN-TAMPA
- VETERANS ADMIN-VIRGINIA
- VETERANS ADMIN-WEST PALM BEACH

Figure 1- Veterans Administration Plan Follow up for Flowcast 4.0

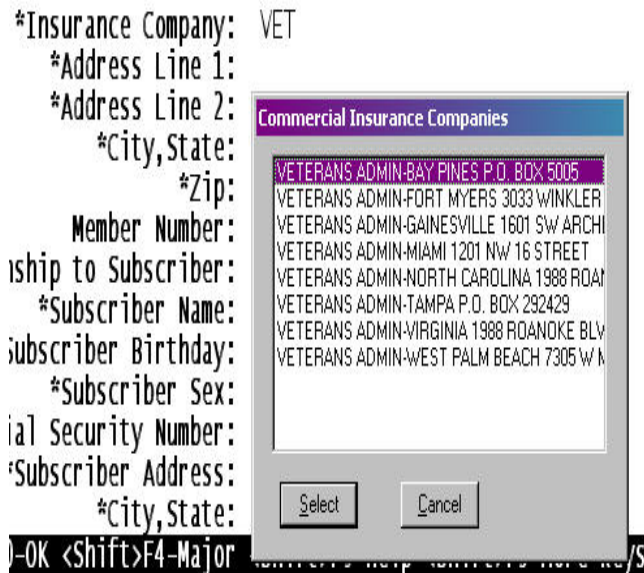
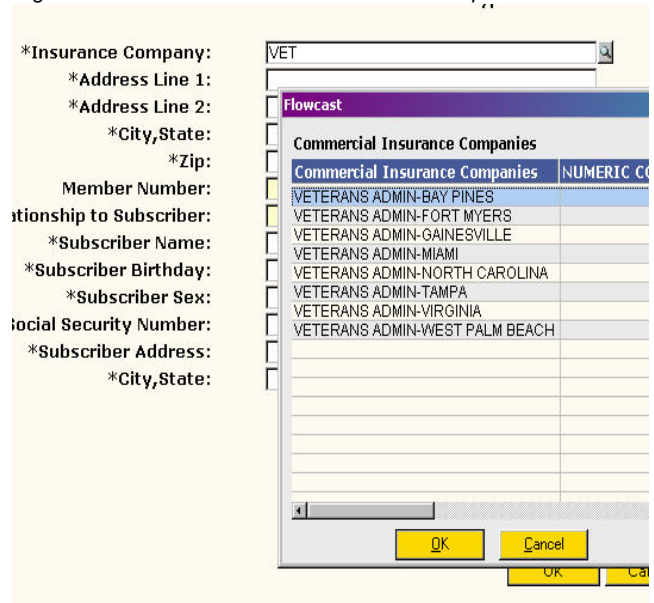


Figure 1- Veterans Administration Plan Follow up for Web 4.0



## Reassigning Plan Profiles on GE-IDX Flowcast (Character Cell)

1. Click on **Patient Actions**
2. Select patient, use **H#**. Press **Enter**
3. At the Action Code field, type **IV**.
4. Press **P** for **Profile Actions**
5. Press **R** for **Reassign**
6. A message will display "**Profiles have been reassigned**"
7. Press **Enter**
8. Press **F10** three times
9. At the Action Code, type **HB**. Press **Enter**.
10. Press **F10**
11. If lag days have been met and no HBs are on the visit, visit should be queued for claim production.  
(PB, QI) 🟡



# Trainer's Corner

## Heads Up! ≡

The University and Clinical Enterprise Technologies are implementing a new Security Policy in regards to the creation of new GE Flowcast (IDX) user accounts. This policy will affect the creation of new user accounts with 'inquiry' access to our GE Flowcast (IDX) system. This access is given to new users upon the completion of the 'Integration Overview Basics' course & upon receipt of the 'GE Flowcast Inquiry Access Request Form'.

### New requirements for creating a new GE Flowcast (IDX) user account are as follows:

1. New employee must attend and successfully complete the 'Integration Overview Basics' course,
2. He/She will be provided with an Inquiry Access Request Form,
3. The form must then be completed, signed and faxed by the employee's supervisor,
4. A new account will be created for the employee,
5. The new employee will be notified via email of their new GE Flowcast (IDX) user account and their temporary password.


If you have any questions, please contact the UMCET Help Desk at 305-243-7339. ◆

## Important Update! ≡ GE-IDX Updates/Requests Box


When submitting requests to the IDX Updates/Request box, users must provide as much information as possible. In order to assign the requests to the appropriate analyst and get your request processed in a timely fashion, we need to know the following:

- What is needed?
- For which specific application is the data needed? (example: TES or PCS Workfile, TES or Claim Edits)
- Is the data being requested for a Hospital or Practice location?


**Please do not copy or send your requests to the analysts.** If you have any questions, please contact the UMCET Help Desk at 305-243-7339. ◆



## November 2008 UMCET'S Baby Face Challenge





- ◆ She is the eldest child of eight.
- ◆ Her favorite music genre is Soft Rock or Alternative.
- ◆ She is a nursing student at FIU.
- ◆ You can find her at the Wellness Center at 5:30 AM.



- ◆ She has two kids (her dogs).
- ◆ She loves to eat Haitian Bread w/ warm milk.
- ◆ She has been working for UM for 6 years.
- ◆ Prior to joining UMCET, she worked at one of UM's hospitals.

### Last Edition's Baby

Julio Balcells,  
last edition's Baby Face Challenge

Congratulations to Elizabeth Salazarte, for guessing Julio's baby picture.

**Do you know who this baby girl is?**  
If so, send an email to [UMCETTRAINING@MED.MIAMILEDU](mailto:UMCETTRAINING@MED.MIAMILEDU), in the subject line please type "Baby Face Challenge" and be sure to include your contact information. A prize is awarded to the first person who guesses correctly. You will also be featured in our next edition. GOOD LUCK!